

STRONGLY DISAGREE	DISAGREE	NEUTRAL		AGREE			STRONGLY AGREE	
MEAN			N	RESPONSE DISTRIBUTION (%)				
Communication in this organization is open and honest.								
		2015	3.65	3180	1 12	31	33	23
		2016	3.71	3229	2 13	25	31	29
I receive regular feedback from my manager.								
		2015	3.30	3180	4 18	34	. 3	2 12
		2016	3.46	3229	5 16	29	29	21
Communication within my team is highly effective.								
		2015	3.32	3180	3 18	34	33	3 12
		2016	3.40	3229	5 17	29	31	18
Leaders	hip is very attuned to the need	s of the front line.						
		2015	3.67	3180	1 11	29	37	22
		2016	3.72	3229	3 11	26	31	29
I feel comfortable expressing my honest opinion to my manager.								
		2015	3.84	3180	1 8	26	37	28
		2016	3.94	3229	1 9	22	31	37